

Equality, Diversity and Inclusion

At Ash Housing, we believe everyone has the right to feel safe, respected, and treated fairly in their home. We are committed to promoting equality, valuing diversity, and making sure all our tenants are supported to live independently with dignity.

Our Commitment to You

We follow the **Equality Act 2010**, which means we will never treat anyone unfairly because of:

- Age
- Disability
- Gender or gender identity
- Race, nationality, or ethnic background
- Religion or belief
- Sexual orientation
- Pregnancy or maternity
- Marriage or civil partnership

No matter who you are, you have the right to live in a home that is welcoming, safe, and inclusive.

What This Means in Practice

- We treat all tenants equally and fairly in how we offer and manage housing.
 - We listen to and respect your needs, background, and preferences.
 - We take reports of discrimination, harassment, or bullying seriously — and act quickly.
 - We aim to make reasonable adjustments if you have a disability or need extra support in your home.
 - We work with support providers to make sure your housing meets your individual needs.
 - We welcome feedback and are always working to improve our services to be more inclusive.
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If You Have a Concern

If you ever feel you've been treated unfairly or differently, or if you experience discrimination or harassment, please let us know. We will listen and take appropriate action.

You can contact us by:

- Speaking with your Property Administrator, Paula Smith
- Emailing us at paula@ashhousing.co.uk
- Calling 07719318982

Your voice matters, and we are here to help.

Everyone Deserves Fairness at Home

At Ash Housing, we're proud to offer housing that supports independence, respects individuality, and helps people thrive — whoever they are.